



Expedited 20-Inch Screw Saves Critical Shutdown Schedule

Introduction

PotlatchDeltic Land & Lumber operates large-scale wood processing facilities where uptime and maintenance scheduling are critical to overall productivity. During a planned shutdown, critical equipment inspections and repairs must be completed on time to avoid costly delays and lost production.

Challenge

Just prior to the scheduled shutdown, PotlatchDeltic discovered that a critical 20-inch diameter screw required immediate replacement. The component had not been ordered in advance, and standard manufacturing lead times of approximately seven working days would exceed the shutdown window. Any delay in receiving the replacement screw would extend the shutdown, resulting in significant production losses and increased operational costs.

KWS Advantage

Applied Industrial Technologies in Pine Bluff, AR, immediately partnered with KWS to resolve the issue. Understanding the urgency, KWS expedited every step of the process from order entry through manufacturing and shipping. The 20-inch diameter screw was produced and shipped in just two working days, far exceeding standard lead times. KWS' commitment to customer service, rapid response, and in-house manufacturing capabilities ensured the screw arrived before the shutdown began, allowing PotlatchDeltic to complete maintenance as scheduled.

Cost Savings

Downtime = \$5,000.00 per hour X 120 hours = \$600,000.00

Customer Testimonial

"When time is critical, KWS always delivers. Their ability to expedite and meet impossible deadlines helped us keep our customer on schedule and avoid costly downtime."

Brandon Wooten, Applied Industrial Technologies



KWS Manufacturing

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KWS Expedited Manufacturing of Critical Screw Needed for Shutdown



Screw was Shipped within Two Days of Initial Customer Request